







VA Health Chat

Connect with Your VA Care Team Over Chat

Receive care from VA without stepping foot into a clinic or hospital. The VA Health Chat app provides easy, online access to chat with VA staff when you have minor health questions and more. Only patients receiving care at select locations are eligible to use VA Health Chat.



Use VA Health Chat for immediate answers when:

-  You feel ill and unsure about going to an emergency room or clinic
-  You have a reaction to a medication
-  You have questions about your prescriptions or test results
-  You need medical advice for a minor injury or illness

VA Health Chat team can also help you:

- Find your closest VA facility
- Refill a VA prescription
- Send a non-urgent message to your health care team

Download VA Health Chat on the VA App Store, the Apple App Store, or the Google Play Store. The app is also available through the VA Launchpad app.

VA team members are available to chat Monday through Friday from **8:00 a.m. - 4:00 p.m.** local time, excluding federal holidays.

Get Started Today!

Learn more about VA Health Chat and view the list of participating locations at mobile.va.gov/app/va-health-chat.



U.S. Department
of Veterans Affairs



How To Register for VA Health Chat

- 1 Download the VA Health Chat app from the VA App Store, Apple's App Store, or Google Play. Or access VA Health Chat online through your desktop at mobile.va.gov/app/va-health-chat.
- 2 Select either My HealtheVet, ID.me, or DS Logon to choose how you'll log in to VA Health Chat.
- 3 Select **Accept** to agree to the terms of VA system use.
- 4 Enter the username and password associated with your My HealtheVet, ID.me, or DS Logon account. If you do not remember your password, select **Forgot Password?** and follow the instructions.
- 5 Log in to VA Health Chat using your preferred login credentials.
- 6 Now you're ready to chat with a VA care team member!



Need help?

Contact the VA Mobile Help Desk at
877-470-5947 from **Monday to
Saturday, 7 a.m. – 7 p.m. Central time.**



U.S. Department
of Veterans Affairs